

What are Transferable Skills and why do we need them ???



### A specific set of skills that don't belong to a particular, industry or job;



 They are General skills that can be transferred between jobs, departments and industries

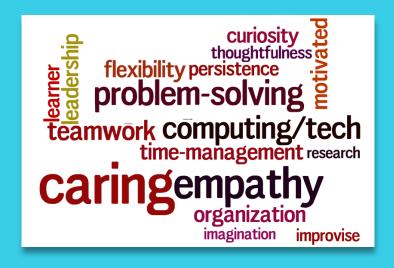
# Transferable skills is a vital job-search technique

What does it mean for career changers

Think of everything you've done in terms of how it is transferable to what you want to be doing and portray it that way.)

What does it mean for college students

Believe it or not, your college experiences have prepared you for your first entry-level job in many ways, particularly by helping you gain important transferable skills. Transferable skills are the skills you've developed that are relevant in several or all industries. These skills come from clubs and organizations you were a part of, part-time jobs you held outside of school, tutoring positions, internships, work-study assignments, and even class projects.



## The Importance of Transferable Skills

- Flexibility
- Diversity
- Portability
- Employability









## Research and Planning

Forecasting and predicting	Creating ideas
<ul> <li>Imagining alternatives</li> </ul>	<ul> <li>Identifying problems</li> </ul>
<ul> <li>Gathering information</li> </ul>	<ul> <li>Identifying appropriate resources</li> </ul>
<ul> <li>Solving problems</li> </ul>	<ul> <li>Setting goals</li> </ul>
<ul> <li>Analyzing information</li> </ul>	<ul> <li>Defining needs and requirements</li> </ul>
Extracting important information	Developing evaluation strategies



### Interpersonal Skills and Human Relations

- Developing rapport with coworkers and customers
  - Being sensitive to others
    - Listening
  - Conveying feelings appropriately
    - Providing support for others
      - Motivating others
    - Sharing credit with colleagues
      - Counseling
      - Cooperating
      - Delegating with respect
        - Representing others
  - Accurately perceiving feelings or situations
    - Asserting

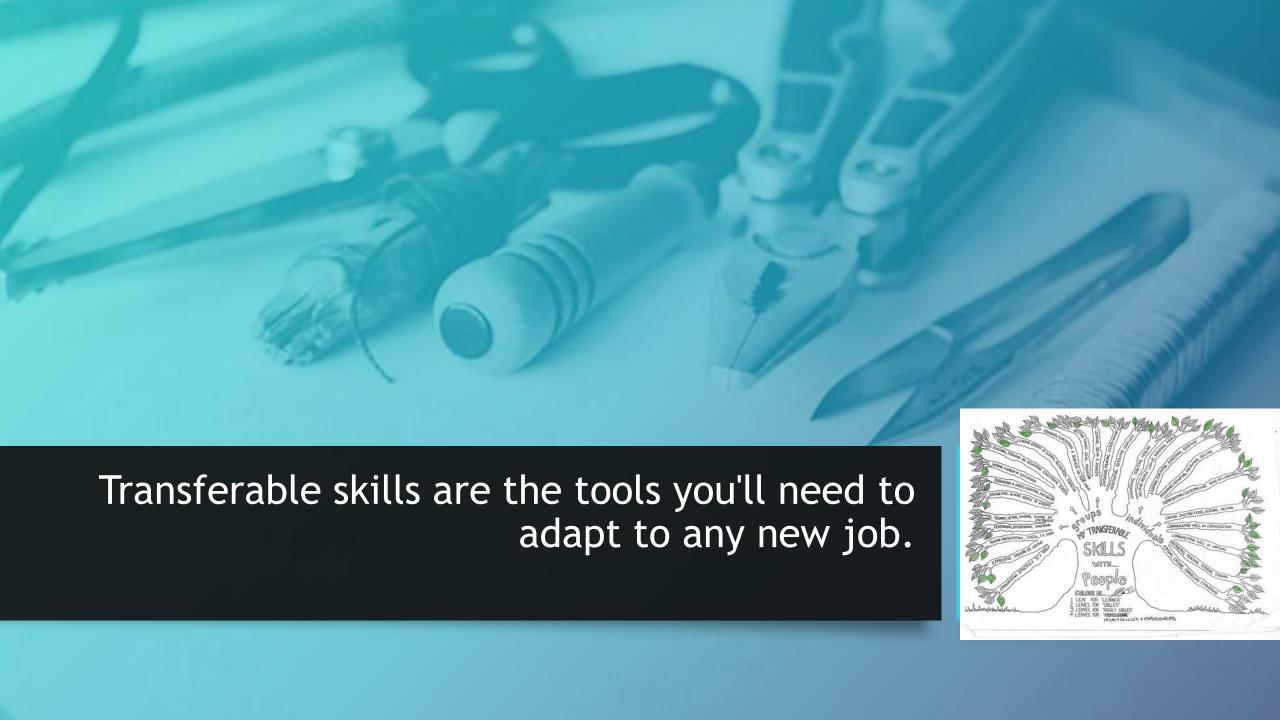
### Creative Thinking Skills



- Demonstrating cognitive flexibility, thinking outside the box
- Conceptualizing situations
- Showing curiosity
- Being imaginative
- Predicting and anticipating shortfalls
- Showing foresight
- Making abstract connections
- Making inferences
- Synthesizing ideas

### Work Survival Skills

- Making and implementing decisions
- Cooperating
- Enforcing policies or established rules
- Being punctual
- Managing time wisely
- Attending to detail
- Meeting goals, both short-term and long-term
- Enlisting the help of others when you need it
- Accepting responsibility
- Setting deadlines and meeting them
- Organizing



## Strategic Skills

Leadership and Team Management

Business Strategy

**Problem Solving** 

Teamwork
Ability
(Collaborative working)

**Problem Solving** 

Teamwork Ability

**Data Analysis** 

Communication Skills

Time management

Work Ethic (strong work ethic )

Commercial Awareness

Listening and Providing Feedback

## Business Strategy

Understanding business strategy is a fundamental skill, whether you are joining a small business or a large corporation

The term business strategy is used to describe a set of actions, plans and goals concerning how the business intends to compete in a particular market with a specific product or service offering.

### Leadership and Team Management



- Effective leadership and management involves taking charge and motivating others to achieve specific goals on an individual, team and company level
- Possessing leadership and team management skills will mean that you can effectively manage groups and delegate responsibilities, plan and coordinate a variety of tasks, solve problems and resolve conflict, make and implement decisions and coach others

### **Problem Solving**

 Every business encounters issues and if you can demonstrate your ability to <u>solve problems</u>, this will be a major bonus for your application.



## Teamwork Ability

Collaborative working is a must for any organization. Employers want to see their staff work together toward the achievement of common goals

Effective teamwork involves sharing credit and accepting responsibility for your own work, being receptive to the ideas and suggestions of your colleagues, building rapport with staff across all areas of the business and establishing effective communication channels to avoid duplicated work, mistakes or other problems

### Adaptability

 Adaptability skills are used to continue working towards goals even as teams, projects, management or products change.

• Employers hire flexible candidates who can quickly learn new skills and processes to ensure work is done quickly, efficiently and with a positive attitude.

### Teamwork

 Teamwork skills involve the ability to work with others towards a common goal.

• Effective teamwork requires several other qualities such as empathy, active listening and strong communication.

## Data Analysis

Being able to analyze data is a key task

The ability to evaluate information effectively will contribute in some way to the business.

An employee should be able to use databases to collect data, analyze it and then interpret the information they have collected

### Technology literacy

- Technology literacy is your comfort with and ability to navigate new technology.
- Nearly every position in every industry will require the use of technology at some level.
- In an increasingly technological workplace, employers value candidates who can learn new tools and software quickly to complete tasks.



### Communication



• Strong communication is the ability impart information to others by speaking, writing or in another medium. Communication skills help you know when and how to ask questions, how to read body language and how to talk to people to in many contexts.

### Dependability

 Dependability encompasses qualities that make you a trusted employee. It includes punctuality, organization and responsibility.

 Every employer seeks candidates who can be trusted to accomplish tasks well and in a timely manner

Respect Responsibility
Caring Sincerity Humility
CHARACTER Forgiveness
Citizenship
Justice Dependability
Integrity Honesty Gratitude
Perseverance
Courageousness Trustworthiness

## Organization, Management, and Leadership Skills

- Initiating new ideas
- Handling details
- Coordinating and planning tasks
- Managing groups
- Delegating responsibility to others
- Teaching
- Counseling
- Coaching
- Promoting change
- Selling ideas or products
- Decision making with others
- Managing conflict
- Following through on tasks
- Multitasking
- Demonstrating effective time management



### Organization



 A well-organized person has strong, neat structure in their workspace, tasks and relationships.

 Organized employees typically meet deadlines, communicate with others in a timely manner and follow instructions well.

## Time Management

Time management is a way in which you organize and plan your time to carry out specific activities.

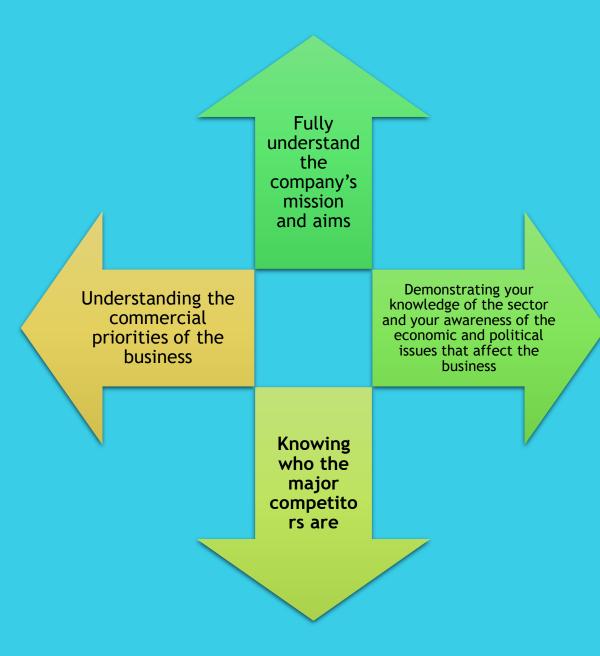
A significant factor in time management is prioritization, and it is only with practice that you can learn to prioritize your tasks more effectively, focusing on the most urgent tasks rather than less important activities

### Work Ethic

Having a strong work ethic is often part of your own values.

It is based on a personal understanding of taking pride in your work because you want to, rather than the rewards that you may receive

# Commercial Awareness



### Listening and Providing Feedback



 Listening is the ability to understand and interpret messages and it is key to all successful communication





### Which Jobs Require Transferable Skills?

### **Transferable Skills in Retail**

Among the most desired transferable skills for the retail sector are communication, customer service and teamwork.

### **Transferable Skills in Management**

General management skills are highly sought after, as a good manager will be able to transfer easily between sectors. The key skill that can be transferred to different roles is leadership. An individual who can demonstrate the ability to lead, manage and motivate a team would be highly desirable to any recruiter.

### Which Jobs Require Transferable Skills?

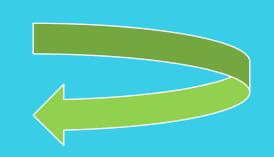
### **Transferable Skills in Not For Profit**

Within this sector, skills such as problem solving, communication, data analysis and teamwork are essential. Possessing any of these skills would be useful when dealing with large organizations or a diverse range of individuals, from local community organizations through to corporate decision-makers.

### TRANSFERABLE SKILLS CHECKLIST Key Transferable Skills Classify data Research Meet deadlines Create new ideas Ability to delegate Compare, inspect, or record facts Ability to plan Count, observe, compile Design Results oriented Research Speak in public Customer Service oriented Detail-oriented □ Edit Take inventory Write clearly Supervise others Working with People Prefer details Increase sales or efficiency Patient Understand the big picture Accept responsibility Care for Leadership Instruct others Desire to learn & improve Persuasive Arrange social functions Good time management □ Confront others ■ Motivate people Pleasant Negotiate agreements Solve problems □ Counsel people Decisive Manage money/ budgets Manage people Sensitive Plan Delegate Meet the public Demonstrate something Supportive Run meetings Organize people Organize/ manage projects diplomatic Direct others Explain things to others Supervise Team player Written communications Speak in public Self-motivated Help others Get results Work independently □ Tactful Computer Skills Share leadership Other Transferable Skills Insightful Think of others (Dealing with things) Insightful Direct projects Use my hands Teach Team builder Assemble or make things Interview others Solve problems Anticipate needs Mediate problems Safety conscious High energy Take risks Build, observe, inspect things Open minded Empowering others Construct or repair Off-bearing or feeding machinery Kind Creative, Artistic ■ Take orders Artistic ■ Follow instructions Listen Music appreciation Operate tools and machinery Drive or operate vehicles Serving Dance, body movement ☐ Trust Repair things Perform, act Working with others Draw, sketch, render Good with my hands



## Transferable Skills Check List



### Transferable skills on a resume

- On your resume, there are several options when deciding where to include key transferable skills. You can list transferable skills on your resume in the following sections:
- Resume summary or objective
- Employment history descriptions
- Skills list

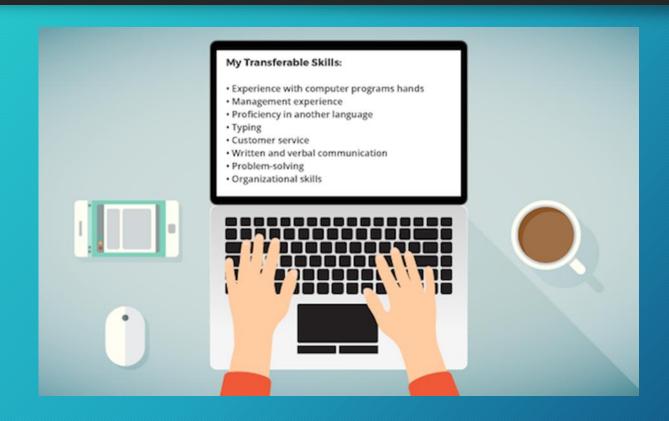


### In your employment history section,

identify which skills you used to be successful in previous roles. Instead of simply listing your job duties, you should select 2-3 of your most relevant accomplishments. You likely used several different skills to achieve those goals, so you don't need to state the transferable skill directly. For example, one of your achievements in a previous role might say,

"Established competitive quotas and bonus program for sales department, increasing YoY revenue 10% in most recent fiscal year"

# Incorporating Transferable Skills in Your Resume



# Transferable skills, also known as "portable skills,"

• "Portable skills," are qualities that can be transferred from one job to another. You likely already possess many transferable skills employers want, like organization or strong communication.

# Emphasizing Transferable Skills In Your Resume Or Interview

 Demonstrate how you used your skills in a specific scenario - giving a brief synopsis of the situation, what you did and the outcome. Try to make your Resume achievements focused. Strategically place transferable skills throughout your Resume, including in a brief professional summary section which describes you, your skills and your qualities in about six to seven lines at the top of the Resume. This is designed to catch the attention of the recruiter and encourage them to read further.

### Transferable Skills



- In resumes cover letters and during interviews you should always portray your skills as applicable to the job you seek.
- If you have good experience and you're seeking a job in the same field you've pursued in the past portraying your skills as transferable is relatively easy.

## Why Should I Include Transferable Skills in My Resume?

• Transferable skills help you market yourself to employers and creating a transferable skills list on your resume is an excellent way for them to see at-a-glance what you'll bring to the table if you are hired.

### Transferable skills on a cover letter

- When writing your cover letter, focus on one or two of your transferable skills that the employer has included in the job description. In the body paragraphs of your letter, write about when you've used these skills in past work experiences. For example, a paragraph in a cover letter for a bookkeeper might say:
- "During my previous role at Crane & Jenkins, I was Head Bookkeeper for over five years and kept an overview of all financial records. During my tenure there, Crane & Jenkins experienced an 18% increase in revenue over five years. I also worked closely with other administrators, and excelled in the team-oriented environment."



### Transferable skills while interviewing



 During your interview, use examples of when you've used relevant transferable skills to answer your interviewer's questions, if applicable.

 Remember to "show" instead of "tell" when you can, providing specific stories of when you used your skills successfully.

# Websites that assess how your occupation can be transferred (matched)

- My Next Move
- https://www.mynextmove.org

- My Skills My Future
- https://www.myskillsmyfuture.org