# Carroll County Workforce Development Board Meeting Minutes 9/22/2021

**Attendance:** Denise Beaver, Karen Bernard, Steven Berry, Brady Chapman, Bill Eckles, Suzy Dyer-Gear, Matt Franzen, Julie Givens, Anita Hammond, Mike McHale, Matt LeFaivre, Sharon Plump, Haresh Raithatha, Brandon Schweitzer, Zach Tomlin, Kati Townsley, Bryan Zuber, Heather Powell, Stan Whiteman, Mike Lawrence, Cindy Dunbar,

Welcome: Heather thanking all members for accepting the appointment to the board.

### **Board Member Introductions**

### Workforce System Overview

- BERC is under the direction of CC Economic Development, providing training and employment.
- Carroll is 1 of 13 workforce areas in the state.
- Available services include resume development, interviewing skills, headshots, supportive workshops, jobseeker support meetings, career assessments, math/reading skill development, employment coaching, paid work experience, on-the-job training and occupational training
- WIOA (Workforce Innovation and Opportunity Act)- driving force for occupational training.
- With additional funding thru COVID Relief Funds, BERC received two additional grants: Relief Act and American Rescue Plan funds to expand occupational training, apprenticeships and assisting in recovery of workforce for employers affected by the pandemic.

# One Stop Operator (OSO)-Mike Lawrence

• Discussion of the role of the OSO in the AJC and local partnerships- To assist with the coordination of resources, provide professional development, identify effective practices, Section 188 compliance review.

#### **Business**

a. **CCWDB Bylaws**- Discussion and review of bylaws. A motion to adopt the bylaws as presented by Zach Tomlin and was seconded by Sharon Plump. Motion was passed.

b. **Conflict of Interest Policy** needs to be signed by each member and returned to Heather Powell/Cindy Dunbar.

**c. Rebranding of BERC (**Business Employment/Resource Center) Important to use "workforce development" in the title. The Department of Labor requests that we use AJC (American Job Center) as a tag line. The floor was opened for discussion. Board response was favorable and rebranding will be addressed with CC Board of Commissioners.

**Performance** - Introduction of "Christmas tree chart" performance tracking report from MD Labor. Dark green exceeded, Light green met and Red indicates underperformance. Mid-MD area (Carroll and Howard Counties) is meeting or exceeding performance in all measures. Carroll and Howard counties performance tracking will be combined through June 30,2022.

# Pandemic Response in our Local Workforce Development

• From July 1, 2019 to June 30, 2020 we logged 4,400 visits in person and virtual serving 1,213 and provided services to 311 businesses.

- 53 Summer Youth worked in local businesses for 6+ weeks. Participants completed certifications in CPR, met as a cohort every Friday participating in on-line training platforms for essential job skills, teambuilding activities and guest speakers.
- Computer literacy training for all citizens. Technology is necessary to manage personal lives as well as to enter the workforce
- BERC Job Fairs are held on Premier Virtual platform. Good response. Jobseekers and employers create online accounts. Employers have direct contact with jobseekers. July job fair totals -120 job seekers and 20 businesses attending initial job fair. Future job fairs are held monthly.
- Earlbeck mobile welding classroom-16 students in Rapid Welding training, finishing in 9 weeks. Local employers are invited to meet the welding participants.
- Able to serve people outside of WIOA if affected by COVID and not going back to their field.
- Virtual assessments and online skills training available for local employers to upskill employees.

**Wrap up**-Board Member Binder for each member to be delivered to place of business. Heather invited members to come in for a tour at BERC. Kati mentioned available conference rooms at CCC for social distancing meetings. Denise shared <u>www.carrollworks.com</u> website for all to become familiar with.

**Next meeting-**Wednesday, December 1, 2021. Meetings usually third Wed of month 9AM-10:15AM. "Save the Date" will be sent out.

Meeting adjourned at 10:22