

Carroll Workforce Development Board Meeting 4.20.2022 Minutes

Attending:(Virtual) Steve Berry, Brady Chapman, Anita Hammond, Suzy Dyer-Gear
(In Person) Bill Eckles, Matt Franzen, Theresa Olson, Mike McHale, Matt Lefavre, Brandon Schweitzer, Zach Tomlin, Bryan Zuber, Jessie McGree, Stan Whiteman, Heather Powell

Heather opened the meeting and welcomed all attendees and had them introduce themselves.

Minutes Review - The minutes of the February meeting were approved. Zach made a motion to approve and Brian Zuber seconded the motion.

Board Approval and Board Member Resignation Heather asked board approval for RFP One Stop Operator , MOU with DORS Summer Youth 3 year administrative agreement and CDL training contract with Carroll Community College. Zach made a motion to approve and it was seconded. Heather also announced that Kati Townsley has resigned from the Board as she has taken a new job with the Carroll County Public Library. The anticipated vacancy will be filled with an IT/ nonprofit representative.

Development of a Workforce Board-Jessie McCree, South Central PA One Stop Operator, held open discussion of the 5 Pillars Of An Effective Board, focusing on Strategy and Vision. He challenged members to begin developing a vision statement to consider what success will look like for CCDB.

Customer Data Comparison -In addition to WIOA (Workforce Innovation Opportunity Act) grants, two COVID response grants, together in layered numbers, equal the former year FY18 pre- pandemic numbers in customers served. Changing customer demographics, since COVID, have presented new training challenges.

New training opportunities demonstrated by staff members from CCWD:

- TRANSFRVR viewer lens for one- on- one interactive, trial and error learning. The system responds to the actions taken by the viewer, tracking and analyzing the skills presented. (under consideration)
- 180 Skills Virtual Training platform, offering learning paths that can be assigned to or chosen by the job seeker. 180 Skills offers basic work skills such as communication, customer service, and other helpful onboarding skills, as well as manufacturing skills. (currently in use)
- Virtual Job Shadow demonstrates to job seekers real time people in their professions. Users also view the required education needed to be in that profession, the future outlook for that profession, and available jobs in their local job market. The user can mark favorites of career interests as they investigate professions, what colleges offer the training to be marketable in that career and help with writing a resume. (currently in use)



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Closing-Heather asked for suggestions of meeting topics and speakers to be included in future Board meetings. The next Board meeting will be June 15 with location to be determined. The meeting adjourned at 11:22.