

Title: Veteran's Priority of Service	Date of Issue: 07/01/2021
Approved By: Heather Powell	Last Reviewed: 01/12/2026

BACKGROUND:

Carroll County Workforce Development recognizes the service our veterans provide to our country and supports giving the men and women (and eligible spouses) that protect and defend this nation priority of service when accessing One Stop services. We will continue to comply with the US Department of Labor's Employment and Training Administration [TEGL No. 10-09](#) and [Veteran's Employment and Training VPL No. 07-09](#) as well as [DLLRs WIFI 02-10](#).

POLICY:

Priority of Service is defined in accordance with [VPL -07-09](#) as: *Priority of service means that veterans and eligible spouses are given priority over non-covered persons for the receipt of employment, training, and placement services provided under a qualified job training program. Priority means that veterans and eligible spouses are entitled to precedence over non-covered persons for services. This means that a veteran or an eligible spouse either receives access to a service earlier in time than a non-covered person or, if the resource is limited, the veteran or eligible spouse receives access to the service instead of or before the non-covered person.*

For a service such as classroom training, priority of service applies to the election procedure, as follows. First, if there is a waiting list for the formation of a training class, priority of service is intended to require a veteran or eligible spouse to go to the top of that list. Second, priority of service applies up to the point at which an individual is both: a) approved for funding; and, b) accepted or enrolled in a training class. Therefore, once a non-covered person has been both approved for funding and accepted/enrolled in a training class, priority of service is not intended to allow a veteran or eligible spouse who is identified subsequently to "bump" the non-covered person from that training class.

Who is eligible for priority of service?

For the purpose of providing Priority of Service as per [VPL -07-09](#) to veterans and eligible spouses, Carroll County Workforce Development will follow the definition as specified in 38 U.S.C. 101(2). **The term "veteran" means a person who served at least one day in the active military, naval, or air service, and who was discharged or released under conditions other than dishonorable, as specified in [38 U.S.C. 101\(2\)](#).** Active service includes full-time Federal service in the National Guard or a Reserve component. This definition of "active service" does not include full-time duty performed strictly for training purposes (i.e., that which often is referred to as "weekend" or "annual" training), nor does it include full-time active duty performed by National Guard personnel who are mobilized by State rather than Federal authorities (State mobilizations usually occur in response to events such as natural disasters). "Eligible spouse" as defined at [section 2\(a\) of the JVA \(38 U.S.C. 4215\[a\]\)](#) means the spouse of any of the following:

- a. Any veteran who died of a service-connected disability

Title: Veteran's Priority of Service	Date of Issue: 07/01/2021
Approved By: Heather Powell	Last Reviewed: 01/12/2026

- b. Any member of the Armed Forces serving on active duty who, at the time of application for the priority, is listed in one or more of the following categories and has been so listed for a total of more than 90 days:
 - i. missing in action;
 - ii. captured in line of duty by a hostile force
 - iii. forcibly detained or interned in line of duty by a foreign government or power
- c. Any veteran who has a total disability resulting from a service-connected disability, as evaluated by the Department of Veterans Affairs
- d. Any veteran who died while a disability was in existence. A spouse whose eligibility is derived from a living veteran or service member (i.e., categories b. or c. above) would lose his or her eligibility if the veteran or service member were to lose the status that is the basis for the eligibility (e.g. if a veteran with a total service-connected disability were to receive a revised disability rating at a lower level). Similarly, for a spouse whose eligibility is derived from a living veteran or service member, that eligibility would be lost upon divorce from the veteran or service member.

What is the order of Priority of Service?

1. Veterans and eligible spouses who meet the mandatory priorities or spending requirement or limitation must receive the highest level of priority for the program or service
2. Non-covered persons who meet the program's mandatory priority or spending requirement or limitation then receive the second level of priority for the program or service
3. Veterans and eligible spouses outside the program-specific mandatory priority or spending requirement or limitation then receive the third level of priority for the program or service
4. Non-covered persons outside the program-specific mandatory priority or spending requirement or limitation then receive the fourth level of priority for the program or service

How is Priority of Service Implemented?

Veterans or covered persons are identified at point of entry through several means and are provided the opportunity to take advantage of priority of service. The sign-in sheet at the front desk will have a check column where job seekers can indicate if they are a veteran or covered person. Veterans and covered persons will be informed during orientation that dedicated veteran staff is on-site and provided contact information and/or the opportunity to meet with veteran staff. When the veteran or covered person meets the definition under the Jobs for Veterans State Grants (JVSG) then the DVOP or LVER will follow up to complete an assessment. All staff can work with veterans and covered persons.



Title: Veteran's Priority of Service	Date of Issue: 07/01/2021
Approved By: Heather Powell	Last Reviewed: 01/12/2026

First time customers are also given the One-Stop Center's service sheet when they visit the center. The services sheet provides a brief synopsis of programs and services available. The very first sentence of the service sheet reads: "**VETERANS AND ELIGIBLE SPOUSES WILL BE GIVEN PRIORITY SERVICE FOR MOST EMPLOYMENT AND TRAINING PROGRAMS, IN TIME AND FUNDING**". A more detailed explanation may be given by a staff member when they meet a one-on-one to with the customers.

A customer file is marked with a bright green sticker indicating they are a Veteran. JVA rules will be followed for timing and funding preference for veterans and covered persons in both offices in Carroll County. Veteran staff searches the MWE for newly registered vets and covered persons then contacts them to schedule appointments at Carroll County Workforce Development.

There are signs placed throughout the workforce centers stating that priority of service is given to veterans. The LVER monitors services provided by staff to ensure precedence is given to veterans and covered persons. Wagner Peyser staff matches staff-entered job orders for veteran preference and monitors job orders initiated by federal contractors.

REFERENCES:

[TEGL No. 10-09](#)

[Veteran's Employment and Training VPL No. 07-09](#)

[DLLRs WIFI 02-10](#)

[38 U.S.C. 101\(2\)](#)

[section 2\(a\) of the JVA \(38 U.S.C. 4215\[a\]\)](#)